

## A/D Board Driver Becomes Corrupt

Frequently Asked Question #1

**Question:**

I have a TSI hot wire system with IFA signal processor that is about 2 years old. The system worked fine for over 1 year, but then ThermalPro software began to act strangely. The software will lock up when the acquire button is pressed in the calibration screen, the hour glass symbol will appear, and it does not go back to the pointer symbol. How can I get the system working?

**Answer:**

This appears to be a corrupt driver for the ADCPCI-4 or ADCPCI-8 card in your computer.

1. Go to the Control Panel->System->Hardware->Device Manager.
2. Pick the UEI device from the list.
3. Right mouse click on the UEI device to bring up the "Properties" page.
4. Go to the "Driver" page.
5. Click "Update Driver"
6. Follow the driver installation instruction; select the ThermoPro CD so Windows can search for the driver.
7. Finish installation.



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**TSI Incorporated** - 500 Cardigan Road, Shoreview, MN 55126-3996 USA  
USA    Tel: +1 800 874 2811    E-mail: fluid@tsi.com    Website: www.tsi.com  
UK    Tel: +44 149 4 459200    E-mail: tsuuk@tsi.com    Website: www.tsiinc.co.uk  
France    Tel: +33 491 95 21 90    E-mail: tsifrance@tsi.com    Website: www.tsiinc.fr  
Germany    Tel: +49 241 523030    E-mail: tsigmbh@tsi.com    Website: www.tsiinc.de  
Sweden    Tel: +46 8 595 13230    E-mail: tsiab@tsi.com    Website: www.tsi.se  
India    Tel: +91 80 41132470    E-mail: tsi-india@tsi.com  
China    Tel: +86 10 8260 1595    E-mail: tsibeijing@tsi.com

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