

A/D BOARD DRIVER BECOMES CORRUPT

FREQUENTLY ASKED QUESTION #1

Question:

I have a TSI hot wire system with IFA signal processor that is about 2 years old. The system worked fine for over 1 year, but then ThermalPro software began to act strangely. The software will lock up when the acquire button is pressed in the calibration screen, the hour glass symbol will appear, and it does not go back to the pointer symbol. How can I get the system working?

Answer:

This appears to be a corrupt driver for the ADCPCI-4 or ADCPCI-8 card in your computer.

1. Go to the Control Panel->System->Hardware->Device Manager.
2. Pick the UEI device from the list.
3. Right mouse click on the UEI device to bring up the "Properties" page.
4. Go to the "Driver" page.
5. Click "Update Driver"
6. Follow the driver installation instruction; select the ThermoPro CD so Windows can search for the driver.
7. Finish installation.





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TSI Incorporated – Visit our website www.tsi.com for more information.

USA	Tel: +1 800 874 2811	India	Tel: +91 80 67877200
UK	Tel: +44 149 4 459200	China	Tel: +86 10 8251 6588
France	Tel: +33 4 91 11 87 64	Singapore	Tel: +65 6595 6388
Germany	Tel: +49 241 523030		